



For a stress free children's party at OurSpace Play Centre and to ensure maximum fun and safe play, please take note of our Terms and Conditions set out below.

We hope your Birthday boy or girl and their friends have an adventure to remember forever!

### **TODDLER PARTY TERMS AND CONDITIONS**

- To secure a party booking, you will need to put down a £30 deposit within three days of making the booking. Failure to do this will result in the release of the date for others to book. Deposits are non refundable.
- All parties need to be paid for at least three days prior to the party day, minimising any potential hassles on the day. There will be no refunds given.
- You will be allocated one of our Playworkers, they will be available to you throughout the party time and for 15 minutes at the start of your party.
- Your chosen party room will be ready for you at the start of the party.
- A table will be reserved for your group in the main play area, free jugs of squash will be provided.
- We will do our very best to ensure you have a fun party! Please note it is your responsibility to provide the birthday cake.
- If you have a guest with specific food or dietary needs, please let us know well in advance so we can accommodate them.
- Remember you are responsible for all your party guests, so please make sure you have enough adults to adequately supervise them all.
- Please note that we provide sandwich platters for your adult guests that may become hungry when seeing the children's food, these are available to be pre ordered if required, or you can place an order on the day prior to the start of the party

We do not provide birthday cakes, but will happily cut them and put into party bags. For safety reasons we cannot allow knives outside of the kitchen area. Party bags are not provided for Toddler parties you would need to bring them to the party yourselves.